

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Jagannathan Shiva Shankar, et al. Serial No.: 10/753,274 Filed on: January 7, 2004 For: METHOD AND APPARATUS FOR DETERMINING THE SOURCE OF USER- PERCEIVED VOICE QUALITY DEGRADATION IN A NETWORK TELEPHONY ENVIRONMENT	Group Art Unit No.: 4141 Examiner: Jamal J. King Confirmation No.: 6604
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Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

REPLY TO OFFICE ACTION

Sir:

In reply to the non-final Office Action mailed July 9, 2008, the shortened statutory period for which runs until October 9, 2008, please reconsider the subject application in light of the amendments and remarks herein.

- **Amendments to the Claims** begin on page 2.
- **Remarks** begin on page 18.